



Platinum Leisure

TERMS AND CONDITIONS

- 1) Complimentary and/or Discounted accommodation is offered for 2 adults and 2 children on condition that the ancillary surcharge is paid and dependent on establishment requirements. Please enquire about children and please note that children older than 12 necessitates the purchase of a second voucher.
- 2) The holiday voucher entitles the bearer to a minimum of 2 nights up to a maximum of 5 nights accommodation with any of the Platinum Leisure associated resort partners. Should you wish to utilise this voucher over a weekend, you are obliged to stay two weekdays in addition to the weekend alternatively you may utilise the voucher for up to 5 weekdays.
- 3) The ancillary surcharge as referred to, covers sundry charges and meal charges, subject to the resorts prescribed prices and are compulsory. This may include, depending on the resort partner either breakfast or dinner or both. The same applies to drinks, alcoholic or not which are for the voucher holders' account.
- 4) Sundry charges and/or ancillary charges are payable upfront, upon request and also include the discounted room rates and breakage deposits. These are payable within 24 hours.
- 5) Policy changes with Platinum Leisure resort partners may occur and same are beyond our control.
- 6) Platinum Leisure will keep booking charges to a minimum but may levy a nominal amount in respect thereof, should our voucher policy change. If you make a reservation which is subsequently cancelled, any further bookings will necessitate the purchase of a new voucher.
- 7) Booking procedures as contained in this Platinum Leisure Voucher must be adhered to and your voucher must be presented at our partner resorts upon you arriving at the same.
- 8) Platinum Leisure does not guarantee that bookings will be confirmed in terms of requested dates and advises that bookings will be subject to accommodation availability.
- 9) Holiday Vouchers may not be used more than once.
- 10) Reservations are to be made at least 4 weeks in advance.
- 11) Platinum Leisure partner resorts may change from time to time.
- 12) This voucher does not entitle you to a complimentary holiday.
- 13) The Holiday voucher is valid for a period of twelve (12) months from date of purchase alternatively for the period stipulated thereon.
- 14) Kindly note that your signature on the reservation request form constitutes acceptance of these terms and conditions.